

# IKEHAMAKABENEDICTA

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## Professional Summary and Interest

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- Take an active part in the organization's data implementation and discovery process, applying my analytical skills and knowledge of data visualization techniques to the organization's growth.
- A young mindset in learning the new cultural and modern skills in different culture. Versed in the usage of new hotel checking-in and checking-out applications.
- Learnt a lot of new fundamental dishes, locally and internationally. Active volunteer in educating the rural people on new hospitality modernization.

## Education

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Federal Polytechnic Auchi

Edo state, Nigeria.2020

HND, Hospitality Management  
Upper Credit.

ND, Hospitality Management  
Lower credit.

## Awards and Certification

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**Data Analyst Certification:** DataKliq Educational Hub (December 2023), Cisco Data Analytics Essentials (March 2024), Coursera Data Analytics Essentials (August 2023), Coursera Data Visualization & Dashboard Essentials, Excel Essentials for Data Analytics.

**National Association of Hospitality Student in Auchi Polytechnic:** Nigeria Association of Tourism and Event planning corporation

**Applied science Association:** Nigerian Association of Hospitality management student. Federal polytechnic Auchi.

## Selected Projects and Presentation

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**The Dynamic Landscape of Modern Banking for Atm Service Optimization.** A project done with data driven tools like sql and power bi to monitor customer behavioral movement when using the Atm in five different states in Nigeria to derive insights and advance the use of Atm machine.

**Conceptualizing the Relationship between Modernization and Cultural Heritage in Nigeria.** A seminar presented at the Department of Hospitality management, Federal Polytechnic Auchi alongside other students.

**Ikeh A.B. (2021). Social-economic impact of Tourism in Onicha-ugbo.** A Project presented at the Department of Hospitality management, Delta state. Federal Polytechnic Auchi.

**Dissertation: *Social-economic impact of Tourism in Onicha-ugbo Delta state.*** A Project presented at the Department of Hospitality management, Delta state. Federal Polytechnic Auchi

## Computer and Language Skills/Interests.

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**Computer skills:** Microsoft Office (expert proficiency in Word and Excel), SQL, POWERBI, TABLEAU, HTML, CSS, Java Script.

**Language:** English (Native), Yoruba (Native), Igbo (Native).

**Interests:** Creative writing; Wide-reading: read several books on leadership, teamwork, management and thinking skills, entrepreneurship, brainstorming, data visualization, data warehouse, data mining.

## Work Experience

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### Kelblack Fashion House

Lagos, Nigeria

*Secretary/Social Media Consultant*

2022 - Present

- Handling all social media accounts.
- Taking messages handling all calls and welcoming guests.
- Preparing, typing and collecting of daily reports.

**Hospitality pro (NYSC SERVICE)****Lagos, Nigeria***Sale representatives*

2021 - 2022

- Outdoor marketing of the company's values.
- Contact new and old customers on their needs to service improvement.
- Educate potential customer on how to use the company website.

**Southfield Children Academy (NYSC SERVICE)***Primary School Teacher*

- Lesson planning and preparation.
- Being a mentor and support guide to the pupils
- Being a guidance and motivation for the pupils

**De- Powerful Hotel****Ogun state, Nigeria.***Hotel Receptionist*

2012 - 2014

- Respond to all guest questions and requests.
- Manage guest booking and reservation.
- Welcoming Guests

**Vee petroleum****Ogun state, Nigeria.***Assistant supervisor*

2017 - 2018

- Reliable on the responsibility to provide daily sales reports.
- Managing and guiding the staff to achieve company's goals.
- Monitoring the staff performance on workflow and ensuring a smooth result

**Referees**

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Available on Request